



## Frequently Asked Questions

**Q:** What material is ProLock® manufactured from?

**A:** ProLock® is manufactured from durable high-density polyethylene (HDPE). HDPE is durable and will not rust, crack, rot or deteriorate due to weather exposure. Dimex custom blends HDPE in-house to the proper material specifications that give landscape professionals a tree care product that balances strength, flexibility and resistance to weathering.

**Q:** How does ProLock® compare to other products on the market?

**A:** ProLock® is stronger than most competitive chain locks on the market and provides greater surface area on the tree surface than a typical wire or string tie to reduce harm to the bark.

**Q:** How is ProLock® attached to the tree/stake?

**A:** ProLock® has been designed to lock into itself for a tight hold, also allowing for adjustments as the tree grows in size.

**Q:** What size trees can ProLock® be used to stake?

**A:** ½" ProLock® is designed for staking trees of 2-inch diameter or less. 1" ProLock® is designed for use with trees larger than 2-inch diameter and in applications that require stronger support.

**Q:** Can the ProLock® be used for other applications outside of tree staking?

**A:** Yes. ProLock® can be used to hold climbing plants to trellises, arbors and lattice; hold tomato plants to stakes; or hold grapevines to support wires. ProLock® also works well for bundling cords and hoses.

**Q:** Is ProLock® reusable?

**A:** Yes. ProLock® can be unlocked and locked numerous times without harming the material.

**Q:** How is the ProLock® packaged and shipped?

**A:** ProLock® is packaged in a carton designed for efficient dispensing and shipped in multiple cartons per case. ½" ProLock® is packaged 250' per carton, 12 cartons per case. 1" ProLock® is packaged 100' per carton, 10 cartons per case.

**Q:** What tools can be used to cut ProLock®?

**A:** The ProLock® can be cut with common tools such as garden snips or a utility knife